



**To ensure our Coaches Academy members enjoy and get the most of their 2023-24 Melbourne United Coaches Academy Membership, we ask them to read the Terms and Conditions and Frequently Asked Questions prior to signing up.**

The personal information you have provided in your Melbourne United Coaches Academy Membership registration is collected, used and disclosed in accordance with the [Melbourne United Privacy Policy](#).

Melbourne United may use and disclose your personal information for the purposes of conducting and administrating your Melbourne United Coaches Academy Membership and other related activities across Australia, providing you with member services or promotional materials, and complying with legal obligations or otherwise in accordance with the Melbourne United Privacy Policy. Melbourne United may share your information with third parties such as National Basketball League or Ticketek, however your information is not generally disclosed to anyone outside Australia. The Melbourne United Privacy Policy contains information about how you may access, and request correction of your personal information held by Melbourne United or make a complaint about the handling of your personal information and provides information about how a complaint will be dealt with by Melbourne United. Your Coaches Academy Membership application may be rejected if this information is not provided. If you do not wish to receive promotional material from Melbourne United sponsors and third parties, you must advise us via email or telephone, or via the specific opt-out procedures provided in the relevant communication.

I agree and consent to Melbourne United trading as Melbourne United Basketball Club Pty Ltd (ABN 60 626 901 102), its directors, employees, officers, agents and contractors (MU) making images or recordings, whether sound, digital or otherwise (Images and Recordings) at a United game or association event, and:

- using, publishing or reproducing the Images and Recordings in any form (in whole or in part) and by any medium, including but not limited to third party social media websites, newspapers, magazines, brochures, television advertisements, promotional videos, websites or other multi-media, for public relations, promotions, commercial and advertising purposes (Promotional Material), without my further consent being necessary; and
- retaining or storing the Images and Recordings (including those incorporated into Promotional Material), in hard copy or digitally, including but not limited to, deposit of the Images and Recordings into an MU image library.

I agree that the rights granted to MU in the preceding paragraph above are perpetual and that I will not receive any payment, royalty or other consideration (whether monetary or otherwise) from MU in connection with the making, use or storage of the Images and Recordings.

The below Terms & Conditions are relevant to the Melbourne United Coaches Academy Membership.

Terms & Conditions of the Melbourne United Coaches Academy Membership are subject to change and are at the discretion of Melbourne United.

#### Access Training sessions

Melbourne United Coaches Academy includes access to selected Melbourne United Training Sessions. The sessions will be emailed to all members at least seven (7) days prior. Times vary depending on the upcoming games that weekend. A registration link will be provided to secure your spot. Each training session is open to a maximum of 10 coaches. You are welcome to select more than one session, however we may ask you to miss a session if there are other coaches on the waiting list and haven't attended a session yet. Viewing the training session will take place in the gymnasium above training and we ask that you remain quiet during the session and have your phone on silent. A Melbourne United coach will do a meet and greet with you after each training session.

Melbourne United have the discretion to cancel your registration within reason, including but not limited to noise, lateness, disruptions etc.

#### Online workshops

As a Coaches Academy Member, all coaching workshops across the season will be available for you to join and participate in. There will be at least two (2) in the 2023/24 season. Each workshop will be a different Melbourne United Assistant coach and topic. You will be given a link and code to register for each session. A recording of the session will be provided to all registered participants post workshop. These online workshops will be made available to non-members at a cost.

#### Open Coaching Seminar (June 2023)

Melbourne United Head Coach Dean Vickerman and his coaching staff will host an open coaching seminar for Coaches Academy members and grassroots coaches in a 1.5hr coaching seminar in June 2023. Date, time, and location is at the discretion of Melbourne United. Themes included in the coaching seminar will be advertised prior to the event.

#### Exclusive Coaching Workshop (July 2023)

Melbourne United Head Coach Dean Vickerman and his coaching staff will take the Coaches Academy members through an exclusive 2hr coaching workshop in July 2023. Date, time, and location is at the discretion of Melbourne United. Themes included in the coaching workshop will be advertised prior to the event.

#### Inner Sanctum Game Day Experiences

The Coaches Academy Membership ***does not*** include a ticket to the Inner Sanctum Game Day Experience. The Inner Sanctum Game Day Experience is \$120 per coach and as a Coaches Academy member, you will receive a 30% discount code to purchase this.

The Inner Sanctum Game Day Experience includes:

- Access to pre-game shoot around at John Cain Arena\*
  - 1x ticket to a Melbourne United Suite
  - 1x drink voucher and light refreshments
- Meet and Greet with Head Coach Dean Vickerman and an Assistant Coach

*\*Note, the access is before doors open, typically early to mid-morning ahead of a night game. The pre-game shoot around is subject to change and cancellation.*

### Payments and Cancellation Policy

Subject to any applicable law, once your membership has been processed you are not entitled to a refund. You may request a refund in writing (email or post) and your request will be assessed by Melbourne United Management. Subject to applicable law, any refunds (whole or partial) will be at the discretion of Melbourne United Management. All prices include GST and any applicable NBL fees or levies.

### Members Code of Conduct

Melbourne United is committed to creating and maintaining a safe, enjoyable environment for all members. Accordingly, we have adopted the following code of conduct/behaviour for the benefit of members and the wider basketball community.

1. Melbourne United works with the National Basketball League, stadium management, contracted security services and other external agencies to identify offenders, record incidents and take any potential action against offenders, members or spectators who threaten to disrupt, disrespect or otherwise breach this Code of Conduct.
2. Melbourne United reserves the right to suspend or cancel memberships, hospitality agreements, or any tickets without compensation should a member or ticket holder breach this Code of Conduct. Suspensions and cancellations are at the sole discretion of Melbourne United.
3. The Code of Conduct applies to anyone that attends any of Melbourne United games, official club functions and other non-game day events held, supported, or endorsed by Melbourne United (Melbourne United Events).

### Code of Conduct Requirements

1. When attending Melbourne United Events:

- (a) conduct themselves towards any other person in ways that are respectful to all, lawful and in the spirit of basketball specifically not to:
  1. (i) use bad language.
  2. (ii) harass or ridicule players, coaches, officials, or other spectators.

- (iii) engage in or endorse any form of threatening conduct, or vilification or abuse based on race, gender, religion, disability, or sexuality; and
  - (iv) have any acts of violence, disruptive behaviour or use of offensive or abusive language or gestures.
- (b) not do anything or act in a manner which would distract, disrupt, or hinder the natural flow the event.
- (c) comply with the conditions entry to the event and Basketball Australia Courtsiding Policy.
- (d) conduct themselves in a manner that does not damage (or have the potential to damage) the reputation of Melbourne United, its staff, members, or supporters.
- (e) comply with requests from venue staff regarding the operations and emergency procedures of the venue.
- (f) sit in their allocated ticketed seat and present their tickets and entitlements when requested by Melbourne United staff or venue staff; and
- (g) any merchandise, paraphernalia and/or memorabilia (Memorabilia) provided by Melbourne United to you are for you to keep, use and enjoy during the event.

However, you must ensure that in using the memorabilia you do not interfere, disrupt, prohibit or injury any other person's enjoyment of the event. You are also responsible for any loss or damage suffered by any other person as a result of you using the memorabilia.

2. Not promote, communicate, incite, initiate, and/or respond to any form of conversation, messages or posts that are aimed to:

- (a) attack or be critical of anyone within Melbourne United including players, coaches, personnel, and members.
- (b) attack, critical or tarnish the name, brand, or goodwill of Melbourne United and/or National Basketball League; or
- (c) bring the game into disrepute.

#### Breaching the Code of Conduct

Melbourne United reserves the right, at its absolute discretion, to restrict, prohibit, block, or ban anyone from participating in any Melbourne United events or social media controlled by Melbourne United and/or National Basketball League., and any Melbourne United Events. Where Melbourne United determines that there has been a breach of the Code of Conduct.

If there is a serious, continual, or frequent breach of the Code of Conduct, Melbourne United may in its sole discretion terminate a person's membership (without refund or compensation) or refuse to sell a Melbourne United membership.

#### Errors and Omissions

1. While every care is taken by Melbourne United to ensure that the most accurate information is presented on the website, including pricing, there may be some rare occasions where the information presented is incorrect. Accordingly, to the extent available at law, Melbourne United reserves the absolute right to not process or cancel any memberships that may have been obtained with the wrong information.

2. Before Melbourne United can exercise this right, Melbourne United must notify the affected person of the errors or omissions together with all necessary information to evidence that the information contained on the website is incorrect. In the event that the errors or omissions relate to prices of the membership and the affected person has paid:

(a) Where more than the price that is levied by Melbourne United: Melbourne United will notify the affected person the additional amount paid and give the affected person the choice to either cancel the membership or receive a refund of the excess amount paid. The affected person shall have five business days to consider its options after being notified. Should the affected person not notify Melbourne United of its decision after the stipulated time, the affected person will be deemed to have chosen to receive a refund of the excess amount paid; or

(b) Where less than the price that is levied by Melbourne United: Melbourne United will notify the affected person the additional amount that needs to be paid and give the affected person the choice to either pay the difference or cancel the membership. The affected person shall have five business days to consider its options after being notified. Should the affected person not notify Melbourne United of its decision after the stipulated time, the affected person will be deemed to have chosen to pay the additional amount payable. If the affected person chooses or is deemed to have chosen to pay the additional amount, the additional amount will become a debt immediately due and payable to Melbourne United. Melbourne United will provide the affected person five business days to attend to the payment. Should the affected person not pay the additional amount by the stipulated time, Melbourne United may suspend the provision of any part of the membership and the affected person is not entitled to any refund or compensation if the affected person is unable to enjoy any part of the membership due to delays in paying the additional amount, except where it is due to Melbourne United's fault. Should the affected person be entitled to a refund or compensation, the maximum amount payable by Melbourne United will be the value for the portion of the membership that Melbourne United was unable to fulfil as determined by Melbourne United.

3. Melbourne United will attend to any refund as soon as practicable but no more than three business days after the affected person has made its decision.

#### General terms

1. We may at any time vary these terms and conditions.

2. To the extent permitted by law you indemnify Melbourne United against all, losses, costs, damages, and liability suffered as a result of you giving incorrect or false information in your membership application. Your indemnity:

(a) Extends and covers all changes you make to your membership application; and (b) Continues after this Agreement has ended.

3. Melbourne United is careful to protect the privacy of any personal information you supply in accordance with its privacy policy which may be viewed at [<http://www.nbl.com.au/more/legal>]

4. Your 2023/24 season Coaches Academy Membership concludes on Thursday 29<sup>th</sup> February 2024.

#### Further Information

For further information please contact the Community Department at Melbourne United on

[academy@melbourneutd.com.au](mailto:academy@melbourneutd.com.au)