



ADELAIDE 36ERS

SEAT RE-SALE FAQ

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SEAT RE-SALE FOR FULL SEASON MEMBERS

1. WHAT IS SEAT RE-SALE?

Seat Re-Sale has been developed by Ticketek and the Adelaide 36ers to enable Full Season Members who aren't able to attend a game to sell their seat to another Member or fan that does wish to attend.

2. HOW DO I BEGIN?

Login to the Membership Portal, view your Order History and select the seats you wish to re-sell for a particular game. A guide with further information can be found here ([link to guide](#)).

3. I AM AN ADELAIDE 36ERS MEMBER, HOWEVER I DON'T SEEM TO BE ABLE TO ACCESS SEAT RE-SALE?

Seat Re-Sale is only available to Full Season Members. Therefore, only Members that have purchased a Reserved Seat Membership for NBL24 will be able to access this feature. If you hold a Full Season Membership and can't access the Seat Re-Sale via the Membership Portal, please contact the membership@adelaide36ers.com

4. WHAT DO I RECEIVE FOR RE-SELLING MY SEAT FOR A GAME?

For the remaining NBL24 games at Adelaide Entertainment Centre, Full Season Members will receive a 36ers Merchandise Voucher if their seat is purchased by another Member or fan. The value of the Merchandise Voucher will be in accordance with the below table:

Type of Ticket Purchased	Adult	Concession	Junior
Value	\$20	\$15	\$10

5. WHAT DO I RECEIVE IF MY SEAT ISN'T PURCHASED BY ANOTHER MEMBER OR FAN?

If your seat, or one of your seats, isn't re-sold, you won't receive a Merchandise Voucher to the value outlined in the table above.

6. WHEN WILL I RECEIVE MY MERCHANDISE VOUCHER FROM SEAT RE-SALE?

The Membership Team will distribute all Merchandise Vouchers at the completion of the 36ers NBL24 season via email.

7. DO I HAVE TO RE-SELL MY SEAT IF I AM UNABLE TO ATTEND A GAME?

No, if you are unable to attend an Adelaide 36ers home game, you don't need to partake in the Seat Re-Sale. If you know that you are unable to attend a game and don't put your seat up for re-sale however, you maybe preventing other Adelaide 36ers Members or fans from attending the game and be missing out on an Adelaide 36ers Merchandise Voucher.

8. WHY IS THE SEAT RE-SALE PROGRAM STARTING NOW?

A significant amount of work was required by Ticketek Developers in order to enable this feature for Members. The Adelaide 36ers also wish to use the remainder of the NBL24 Season to test out the Seat Re-Sale processes, before extending the program throughout the NBL 25 Season.

9. WILL THERE BE ANY CHANGES TO SEAT RE-SALE FOR NBL25? WHAT WILL THESE CHANGES BE?

The Adelaide 36ers will endeavour to keep all Members updated with any changes to the Seat Re-Sale program for the NBL25 Season and beyond. Information will be communicated via email to Members, or Members can contact the Membership Team with any question by emailing membership@adelaide36ers.com

